## Action to report Fly-tips and Anti-Social Behaviour

Thornton Heath Community Action Team (THCAT) is a group of local volunteers who work together with the wider community, council, and police on local happenings.

## Here to help you:

As many local residents have asked the THCAT team for advice on how to report various matters, we prepared a list of useful contacts to report rubbish or environment-related issues to improve our area.

Local Councillors are elected by the community to decide how the council should carry out its various activities. They represent public interest as well as individuals living within the ward in which they have been elected to serve a term of office.



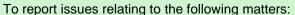
We recommend problems are reported via the approaches below and your ward Councillors are copied:

West Thornton	Bensham Manor	Thornton Heath
Councillors	Councillors	Councillors
Stuart King	Enid Mollyneaux	Karen Jewitt
Janet Campbell	Humayun Kabir	Callton Young
Chrishni Reshekaron	Eunice O'Dame	Tamar Barrett
Surgery:	Surgery:	Surgery:
VHP Centre	Thornton Heath Library,	Salvation Army
10 Thornton Row, CR7 6JN	190 Brigstock Rd, CR7 7JB	66 High Street, C27 8LF

For further information visit: https://democracy.croydon.gov.uk/mgMemberIndex.aspx?bcr=1

To report litter, fly-tips, dead animals, dog fouling, overflowing public bins, issues in parks, footpath and kerb issues, damaged overgrown trees or hedges, empty properties, parking problems, abandoned vehicles and graffiting the suightest assigns and most report

use the Love Clean Streets app. It's the quickest, easiest and most responsive.



Abandoned shopping trollies: www.trolleywiseapp.co.uk

Anti-Social Behaviour: <a href="https://www.croydon.gov.uk/community-and-safety/safety">www.croydon.gov.uk/community-and-safety/safety</a>

Problems involving parks parks@croydon.gov.uk

Issues relating to dogs www.croydon.gov.uk/environment/animals-and-pest-control/dogs

Noise Complaints: www.croydon.gov.uk/environment/pollution/noise

Homeless People: <u>thestreetlink.org.uk</u>

Rented properties & HMO's hmo@croydon.gov.uk Phone: 020 8726 6100/1450

To check if a waste removal company is licensed:

https://environment.data.gov.uk/public-register/view/search-waste-carriers-brokers

For an **emergency** that requires immediate police attention, **dial 999.** 

To report suspected criminal activity (not an emergency/no immediate danger), dial 101 or report via www.met.police.uk/ro/report/ocr/af/how-to-report-a-crime



(It's easy to do and builds a database that can assist in the detection of crime or issues facing the local community).

Please also email the relevant Safer Neighbourhood Team: Your Local Policing Teams are:

Inspector Rodney Kenny | PS Alex Game | PS George Bartlett

Safer Neighbourhood Policing Teams			
Thornton Heath Ward	Bensham Manor Ward	West Thornton Ward	
thorntonheath.snt@met.police.uk	benshammanor.snt@met.police.uk	westthornton.snt@met.police.uk	
PC Charlie Daniels	PC Arslan Chaudhary	PC Barry Taulbut	
PC Ben Chambers	PC Hanna Pearcey	PC Daniel Rouse	
PC Neil Duncan	PC Nazim Bokhari	PC Justin Hobden	
PCSO Debbie Storey		PCSO Sunil Raghavan	
PCSO Brandy Ademola		, and the second	

If you feel unsafe at any location report via #StreetSafe. The more reports received the higher the area is allocated resources. Please note: StreetSafe is not for reporting crimes. If you witness a crime please report it as per above.

For parking problems on red routes: streetcare@tfl.gov.uk

THCAT welcome new members to join us. To receive information on community meetings and updates, please subscribe using the form on our web page: www.thorntonheath.net



love clean stree